Maxwell Underground

Community Complaints Summary

Period: 2026 YTD

Month	Date and time	Location	Issue	Lodgement type	Summary of complaint	Action taken
January					No complaints received during the month.	
February					No complaints received during the month.	
March					No complaints received during the month.	
April					No complaints received during the month.	
May					No complaints received during the month.	
June					No complaints received during the month.	
July					No complaints received during the month.	
August	13 August 2026 at 1:30pm	Hassall Road	Air Quality	Phone	Maxwell met with the resident to provide a general update on the mining operations. During the discussion, the resident raised concerns about air quality and asked if Maxwell would clean his solar panels. There were no exceedances of air quality criteria at the real time air quality monitor closest to the resident and the resident is not located within a zone of mitigation. The resident was advised that Maxwell would not clean his solar panels. At this time, the resident requested that his enquiry be listed as a complaint and advised that he would be undertaking his own independent air quality review.	No further action required.
September					No complaints received during the month.	

MALABAR
MAXWELL UNDERGROUND